

Giving is joy!



gera dovana



lieliska dāvana



super prezenty

APPLICATION SUPPORT SPECIALIST

We're looking for an Application Support Specialist to help keep our business systems running smoothly and support colleagues in their daily work.

In this role, you'll assist with system issues, help improve how applications are used, and make sure users get timely and clear support.

You'll work closely with developers, IT colleagues, and business users, helping connect technical solutions with everyday needs and ensuring systems and tools are reliable and easy to use.

WHAT YOU'LL BE DOING:

- Support day-to-day operation of company applications and internal systems by identifying, troubleshooting and resolving different issues
- Work together with developers and other IT colleagues to investigate technical problems
- Assist with testing during system updates and after new releases
- Create and update simple user guides, FAQs, and internal documentation
- Manage IT equipment inventory, including laptops, monitors, keyboards, and other workplace devices

WHAT WE EXPECT:

- Experience in IT support, application support, or a similar technical role
- Understanding of databases or ability to work with system data when needed
- Familiarity with ticketing or request management tools
- Willingness to investigate issues and learn how systems work
- Interest in keeping IT equipment and system information accurate and up to date

WHAT WE'VE GOT FOR YOU:

- International Experience: Be part of a team that operates not only in Lithuania but also in Latvia and Poland.
- Hybrid Work Model: Embrace flexibility with a 3+2 work model.
- Workation: Enjoy the unique opportunity to combine work and leisure by working remotely from any location of your choice for up to one month.
- Birthday day off to celebrate your special day.
- Benefits Package: including medical insurance and generous discounts on our products and partner offers.
- Informal Culture: Engage in a culture where everyone's involvement matters from idea generation to decision-making, goal achievement, and celebrating victories together.
- Team Activities: Enjoy various team activities like opportunities to try partner entertainments, and fun parties.
- Salary: 2,300–3,200 EUR gross/month.